

**DATE: FEBRUARY 25, 2026**

**FROM: INFORMATION TECHNOLOGY**

**SUBJECT: RESOLUTION NO. \_\_\_\_\_ - AGREEMENT BETWEEN THE CITY OF LOS ANGELES HARBOR DEPARTMENT AND KNIGHT COMMUNICATIONS, INC. FOR SUPPLEMENTAL MAINTENANCE AND SUPPORT SERVICES FOR PORT POLICE TECHNOLOGY SYSTEMS**

**SUMMARY:**

Staff requests approval to enter into an Agreement with Knight Communications, Inc. (Knight), to provide supplemental maintenance and support services twenty-four hours per day, seven days a week (24x7) for the City of Los Angeles Harbor Department (Harbor Department) Port Police Technology Systems.

The recommendation to select Knight is based on a competitive Request for Proposal (RFP) process performed by the Harbor Department. The proposed Agreement has a three-year term and a not-to-exceed compensation amount of \$6,650,000.

The Harbor Department will be financially responsible for the payment of expenditures incurred under the proposed Agreement.

**RECOMMENDATION:**

It is recommended that the Board of Harbor Commissioners (Board):

1. Find that the Director of Environmental Management has determined that the proposed action is administratively and categorically exempt from the requirements of the California Environmental Quality Act (CEQA) under Article II Section 2(f) and Article III Class 1(2) of the Los Angeles City CEQA Guidelines;
2. Find that in accordance with the Los Angeles City Charter Section 1022, it is more feasible for outside contractors to perform this work than City employees;
3. Approve the Agreement with Knight for a duration of three years and a not-to-exceed compensation amount of \$6,650,000;

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4. Authorize the Executive Director to execute and the Board Secretary to attest to said Agreement for and on behalf of the Board; and
5. Adopt Resolution No. \_\_\_\_\_.

**DISCUSSION:**

Background – Los Angeles Port Police (Port Police) requires the 24x7 availability of its technology systems to fulfill its public safety mission. This includes the computer-aided dispatch system, mobile data terminals installed in Port Police vehicles and related wireless networks, voice radio communications on ultra-high frequency (UHF) and 700 megahertz (MHz) (an interoperable system among sister agencies), voice and data recorders, incident information management system, video systems, and many others. The Information Technology Division (ITD) is responsible for providing the first line of support for users and supplementing the support received from the solution providers of these technology systems. In addition to maintenance and support, the ITD performs installations (e.g. – in vehicles, boats, towers, etc.), upgrades, and enhancements to meet changing technology, operational needs, and compliance requirements.

Proposed Agreement – The proposed Agreement with Knight (Transmittal 1) is for 24x7 maintenance and support of the Port Police Technology Systems. Services under the proposed Agreement include, but are not limited to, a 24x7 service desk, emergency and routine service calls, preventive and corrective maintenance, installations, upgrades and enhancements, system administration, radio communications facility maintenance, coordination with other vendors and related services. In addition, services may include technical work, such as maintaining data interfaces and complying with requirements from the Federal Communications Commission (FCC), Department of Justice, and law enforcement agencies. The proposed Agreement may also be used to pay for required third party costs, including software license fees, equipment and parts, and vendor support. These services are required to provide 24x7 availability of the Port Police Technology Systems and ensure compliance with relevant regulations.

The proposed Agreement is for a term of three years and a not-to-exceed compensation amount of \$6,650,000. Expenditures will be incurred only when the Harbor Department authorizes services to be performed.

Port Police Technology Systems have historically been supported by a combination of Harbor Department employees and contractors. The proposed Agreement will continue to support the Port Police Technology Systems in the same manner.

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Selection Process – The recommendation to select Knight Communications for the proposed Agreement was based on a competitive RFP process performed by the Harbor Department. The Contracts and Purchasing Division (CPD) issued an RFP for Supplemental Maintenance and Support Services for Port Police Technology Systems on August 26, 2025. Three firms responded to the RFP and submitted proposals. One of the three was deemed unresponsive due to administrative requirements.

The Selection Committee, comprised of two Harbor Department staff and one external rater from Los Angeles World Airports, reviewed the two responsive proposals. The Selection Committee reviewed and scored the proposals based on the following weighted criteria: (1) firm qualifications, experience, and references; (2) project organization, personnel, and staffing; (3) project approach and project management; (4) cost; and (5) clarity and comprehensiveness of the proposal. Knight Communications, Inc. ranked highest among the two proposals evaluated.

Knight is a certified Very Small Business Enterprise (VSBE), therefore 100% of the Agreement will contribute towards the Harbor Department's Small Business Enterprise and VSBE goals.

**ENVIRONMENTAL ASSESSMENT:**

The proposed action is the approval of an Agreement with Knight to provide maintenance and support services for Harbor Department Port Police Communication Systems, which is an administrative activity and the repair and maintenance of public owned mechanical systems serving existing facilities. Therefore, the Director of Environmental Management has determined that the proposed action is administratively and categorically exempt from the requirements of CEQA in accordance with Article II Section 2(f) and Article III Class 1(2) of the Los Angeles City CEQA Guidelines.

**FINANCIAL IMPACT:**

Approval of the proposed Agreement with Knight authorizes ITD to proceed with support services for Port Police Technology Systems for a not-to-exceed compensation amount of \$6,650,000. Fiscal Year (FY) 2026 funding in the amount of \$385,000 is available within Accounts 542000 (Software Subscriptions) and 542025 (IT Implementation and Consulting Services), Division 50010 (Information Technology). Upon Board approval, funding for future fiscal years will be budgeted as shown in the table below:

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Fiscal Year	Budget Accounts				Total Budget Amounts
	161210	542000	542015	542025	
2025/2026		\$35,000		\$350,000	\$385,000
2026/2027		\$114,000		\$1,800,000	\$1,914,000
2027/2028	\$200,000	\$135,000	\$35,000	\$1,975,000	\$2,345,000
2028/2029		\$125,000	\$25,000	\$1,856,000	\$2,006,000
	<b>Total Not-to-Exceed Amount:</b>				<b>\$6,650,000</b>

The actual expenditures may differ from the estimated amounts in any given account or fiscal year presented in the tables above. However, the total aggregate amount will not exceed \$6,650,000.

A Termination for Non-Appropriation of Funds Clause (also known as a Funding Out Clause) is included in the Agreement.

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**CITY ATTORNEY:**

The Office of the City Attorney has reviewed and approved the proposed Agreement as to form and legality.

**TRANSMITTAL:**

1. Agreement with Knight Communications, Inc.
2. Scoring Matrix

FIS Approval: JS  
CA Approval: SO

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THOMAS E. GAZSI  
Chief of Public Safety and  
Emergency Management

APPROVED:

*Erica M. Calhoun* for

EUGENE D. SEROKA  
Executive Director

SV:hq