



THE PORT
OF LOS ANGELES
Executive Director's
Report to the

Board of Harbor Commissioners

DATE: JUNE 9, 2020

FROM: PORT POLICE

SUBJECT: RESOLUTION NO. _____ - FOR AN AGREEMENT BETWEEN THE CITY OF LOS ANGELES HARBOR DEPARTMENT AND PACIFIC BELL TELEPHONE COMPANY dba AT&T CALIFORNIA, AT&T WHOLESALE, AT&T DATACOM FOR THE PURCHASE OF AN EMERGENCY 9-1-1 PUBLIC SAFETY ANSWERING POINT SOLUTION

SUMMARY:

Staff requests approval of an Agreement (Transmittal 1) between the City of Los Angeles Harbor Department (Harbor Department) and Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T Datacom (AT&T), for the purchase of an Emergency 9-1-1 Public Safety Answering Point (PSAP) solution, operated by the Port Police Division. The Harbor Department may purchase the above referenced system and services as an eligible purchaser under the State of California, Governor's Office of Emergency Services, 911 Systems and Services Contract Agreement (CA) with AT&T. (Transmittal 2)

This action will authorize a three-year Agreement term with AT&T. The proposed Agreement is inclusive of all hardware, software and services, as well as a two-year commitment for maintenance and support following the initial one-year warranty period. Approval of this agreement would be for an amount not to exceed \$242,513.89, inclusive of sales tax, for products and services specific to the Harbor Department. This Agreement is the financial responsibility of the Harbor Department.

RECOMMENDATION:

It is recommended that the Board of Harbor Commissioners (Board):

1. Find that the Director of Environmental Management has determined that the proposed action is administratively exempt from the requirements of the California Environmental Quality Act (CEQA) under Article II Section 2(f) of the Los Angeles City CEQA Guidelines;
2. Find that in accordance with the Los Angeles City Charter Section 1022, the services to be provided are of a professional, expert, technical and of a temporary and occasional nature, and there are no known Harbor Department personnel or current City job classifications with the expertise to perform the proposed specialized work;
3. Find that in accordance with the Los Angeles City Charter Section 1022 and Los Angeles Administrative Code Section 10.15(a) (10) the proprietary nature of 9-1-1 PSAP technology, particularly the software, limits the availability of specialized expertise to only the particular 9-1-1 system vendor. Additionally, AT&T is the jurisdictional provider for

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landline telecommunications in the Los Angeles Harbor District (LAHD) and the desire to utilize the same public safety system as the "primary" PSAPs of the Los Angeles Police Department (LAPD), Long Beach Police Department (LBPD), Los Angeles County Sheriff's Department (LASD), and the California Highway Patrol (CHP), would make it undesirable and/or impractical to utilize another system or vendor;

4. Approve purchase of Customer Premise Equipment and maintenance services as an eligible purchaser under the State of California's Contract Agreement No. 4156-6 for the Harbor Department's PSAP;
5. Authorize the Executive Director to execute and the Board Secretary to attest to the Amendment; and
6. Adopt Resolution No. _____.

DISCUSSION:

Background/Context – Port Police is responsible for primary law enforcement for 7,500 acres of land, water and rail, including 43 miles of shoreline, within the LAHD. Currently, Port Police does not have any 9-1-1 emergency communications (derived from landline or wireless calls or text to 9-1-1), handling capabilities or technical functionality. Port Police currently relies on landline calls from a regional PSAP, a published seven-digit direct line, and emergency call boxes (blue) within the LAHD. The LAPD is currently the "primary" PSAP and the Los Angeles Fire Department (LAFD) is the "secondary" PSAP for 9-1-1 emergency communications in the LAHD.

Due to the land and population density of the San Pedro Bay and surrounding geographical areas adjacent to the LAHD, emergency communications handling could potentially be directed to one of several regional primary PSAPs including LAPD, LASD, and CHP. Additionally, these communications could be directed to a secondary PSAP such as, LAFD, Long Beach Fire Department (LBFD), or the Los Angeles County Fire Department (LACFD).

The current configuration for 9-1-1 emergency communications handling in the LAHD is inefficient and does not directly leverage Port Police assets that are deployed on a 24 hour per day/7 day a week basis. Those assets include waterside marine vessels, a skilled dive team, commercial enforcement resources, K-9 units, hazardous materials specialists, and "Blue Fin" officers that are physically aboard cruise ships in port. Moreover, Port Police officers are highly trained and knowledgeable about LAHD geography.

This lack of LAHD's ability to handle 9-1-1 emergency communications and computer telephony jeopardizes public safety by denying direct 9-1-1 communications of automated number identification (ANI) and automated location information (ALI) that would be available to the Harbor Department as a PSAP by the Port Police Communications Unit. This delays emergency communications handling and eliminates immediate communication with a caller within the LAHD by the Port Police.

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Port Police applied for and was granted permission to become a 9-1-1 PSAP by the State of California, Governor's Office of Emergency Services, 911 Branch Office. This approval was conditionally granted contingent upon the Harbor Department funding the solution and Port Police collaborating with the California 9-1-1 Coordinator for Los Angeles County to determine detailed emergency communications routing and handling in the LAHD.

In an effort to improve and expand 9-1-1 emergency communications handling in the LAHD, Port Police requires a 9-1-1 PSAP solution with capabilities to process emergency calls and text communications directly (including transferring calls to adjacent public safety agencies) and indirectly (receiving transferred calls from adjacent law enforcement agencies).

The proposed solution from AT&T will supplement existing telecommunications (including those currently provided by the LAPD and LAFD) and will facilitate direct 9-1-1 communications from emergency communicators in the LAHD (Transmittal 3). Deploying a 9-1-1 PSAP in the LAHD will enhance the safety and security of the LAHD, leverage Port Police assets actively deployed, and expedite public safety responses to emergency communications for service.

Selection Process – Given the request by the Port Police to become a 9-1-1 PSAP with capabilities to seamlessly receive direct and transferred calls, as well as transfer emergency communications to other PSAPs, it would be undesirable and impractical to utilize a system integrator other than AT&T, given the proprietary information, landline jurisdiction of AT&T, and the technology involved in the similar systems used by adjacent primary PSAPs.

The Harbor Department identified an existing, competitively bid, contract (911 Systems and Services Contract Agreement) between the State of California, Governor's Office of Emergency Services and AT&T that states, "Public Safety Answering Points (PSAP) may use the Contract Agreements to purchase Customer Premise Equipment (CPE) and maintenance services. Contract numbers have been issued to the Contractors per manufacturer/model configuration and type."

ENVIRONMENTAL ASSESSMENT:

The proposed action is the approval of an agreement between the City of Los Angeles Harbor Department and Pacific Bell Telephone Company dba AT&T for the purchase of an Emergency 9-1-1 Public Safety Answering Point Solution, which is an activity involving continuing administrative, maintenance, and personnel-related activities. Therefore, the Director of Environmental Management has determined that the proposed action is administratively exempt from the requirements of CEQA in accordance with Article I Section 2(f) of the Los Angeles City CEQA Guidelines.

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FINANCIAL IMPACT:

Approval of the Agreement and two-year commitment for maintenance and support would result in aggregate authorized expenditures of \$242,513.89 for AT&T products/services only, over a three-year term. Funding is budgeted in Fiscal Year 2020/21 in the amount of \$300,000.00 in Center 0412 (Port Police), Program 000, Account 13150 (Capital Improvement Projects). The remaining funds are expected to be used for Purchase Orders for related equipment, software licenses, and trunk lines from Frontier Telecommunications and Geospatial Technologies. These products/services will be requested through the Contracts and Purchasing division's standard procurement process.

There will be recurring costs associated with this project for software maintenance, wire repair plan, trunks, and related items. These costs, at approximately \$11,130.00 per year will be requested to be budgeted in the Port Police operating budget on an on-going basis. A portion of these costs will be budgeted by the Information Technology division.

	FY 2021	FY 2022	FY 2023	Total
Contract Spending				
A13150, Center 0412	\$242,513.89	-----	-----	\$242,513.89
Ancillary Spending				
A54110, Center 0412	\$2,100.00	\$2,100.00	\$2,100.00	\$6,300.00
A59410, Center 0640	\$9,031.32	\$9,031.32	\$9,031.32	\$27,093.96
Total Contract and Ancillary Spending	\$253,645.21	\$11,131.32	\$11,131.32	\$275,907.85

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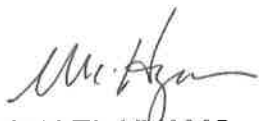
CITY ATTORNEY:

The Office of the City Attorney has reviewed and approved the proposed Agreement as to form and legality.

TRANSMITTALS:

1. Personal Services Agreement
2. State of California, Governor's Office of Emergency Services, 911 Systems and Services Contract Agreement (CA) with Pacific Bell Telephone Company, dba AT&T California, AT&T Wholesale, AT&T Datacom and First Amendment.
3. AT&T Scope and Maintenance Proposal

FIS Approval: MB
CA Approval: SO



MICHAEL HYAMS
Deputy Chief of Police



THOMAS E. GAZSI
Chief of Public Safety and
Emergency Management

APPROVED:



EUGENE D. SEROKA
Executive Director

EDS:MH:CZJ:rgg
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