SUBJECT: REQUEST FOR PROPOSALS FOR PORT POLICE IT DEVELOPMENT PROJECTS CONSULTANT

Pursuant to the Request for Proposals (RFP), all proposers were to submit any questions regarding this RFP by no later than December 9, 2020. Questions were to be answered in writing and all questions and responses were to be posted on the Department’s website, and www.labavn.org.

Below is a list of questions received from proposers, and the Department’s response:

**General RFP Questions**

1. **Q:** Regarding the above RFP, would you kindly advise if there is an incumbent for the scope of work sought here? If so, can you identify the incumbent, and how long they have been providing these services? Can you please provide us a copy of their scope of work and percentage complete for each task?

   **A:** There is an incumbent for the overall project, not for each separate task. Timothy J. Riley is the current service provider/consultant. He has been providing services since February 9, 2018. The scope of work for that Agreement has been provided as an attachment. Also, completion percentages will be included for each task in the appropriate sections that follow.

2. **Q:** Would you be able to assist me in locating a Prime for the Port Police IT RFP?

   **A:** We have uploaded (and attached to this Q&A) a listing of LABAVN registered users who have downloaded documents from the RFP, which may help you to identify potential Prime teaming partners.

3. **Q:** Where would the information on the monetary range of the RFP be located?

   **A:** Budget figures will not be disclosed. In response to this RFP, proposers should state assumptions about the project cost.

4. **Q:** Are all of these projects/tasks funded?

   **A:** Yes, all projects/tasks are funded.
5. Q: RFP Section 3.3.4 calls for specific scope of work and estimated hours for each task. RFP Section 3.3.6 calls for a detailed project schedule with deliverables and milestones. Section 3.3.7 calls for price estimates. However, the task statements provide only guidelines for the work required. Please clarify the requirements for our proposals for each of the tasks outlined.

A: Please refer to Section 3.3 of the RFP, “Proposal Content”, for the specific responses that must be included in your proposal submission.

6. Q: Are there specific deadlines for any of these projects, or grant funding deadlines which require them to be expedited?

A: All projects are expected to be complete with go-live dates within FY 21 (before June 30, 2022).

7. Q: The RFP calls for “significant experience in supply chain technologies and management, including software development, as well as the delivery of service and support to meet customer needs and expectations”. However, no software development is specifically requested in the relevant tasks (which appear to be 10 and 11). What specific areas of software development is the Port planning to contract for under this project?

A: Chassis tracking software.

8. Q: What is the status of the various projects being pursued?

A: Please refer to the responses below.

Task 1 – Reimplementation of a Computer Aided Dispatch System

9. Q: “Reimplementation” indicates there was a start. What [was] the start date of implementation? Was it implemented improperly (are parts missing)?

A: The start date was May 29, 2019. We are currently migrating to a new CAD/RMS system. It was not improperly implemented and there are no missing parts.

10. Q: What is the status of the task (i.e. percentage of completion to date, and stage of task process)?

A: Approximately 60% complete. The original go-live date was October 12, 2020 but it has been extended and is expected to be completed during FY 21.

11. Q: What is the name and manufacturer of the CAD software?

A: Motorola, Premier One.

12. Q: Is this a software development effort or a software configuration effort? If it is a software development effort, what is the technology stack of the CAD system, and do you have the source code?

A: Motorola is providing both software and configuration solutions. Stack and source code information is not available at this time.
Task 2 – Implementation of a Records Management System

13. Q: What is the name and manufacturer of the RMS and AFR software?
   A: Motorola, Premier One.

14. Q: “Continue the implementation and completion” indicates there was a start. What [was] the start date of implementation?

15. Q: What is the status of the task (i.e. percentage of completion to date, and stage of task process)?
   A: Approximately 75% complete. The go-live date was originally October 12, 2020 but it has been extended and will be completed by the end of FY 21.

16. Q: How many automated reports are necessary to complete for the automated field reporting system?
   A: Twelve (12).

17. Q: How many fields are in each report needed?
   A: Various; responsibility is with Motorola and is near completion with minor configurations and on-going testing

Task 3 – Implementation of a 9-1-1 PSAP for the Harbor Department managed by the LAPP

18. Q: What work remains to be done to complete implementation of the LAPP PSAP?
   A: Network Access, CAD interface, and approval of a pending change in the funding source. The projected go-live date is March 2021.

19. Q: “Continue the implementation and completion” indicates there was a start. What [was] the start date of implementation?
   A: September 28, 2020 and this task is approximately 60% complete.

Task 4 – Reimplementation of a Mobile Data System for all LAPP Field Assets

20. Q: “Reimplementation” indicates there was a start. What [was] the start date of implementation?

21. Q: What is the scope of work that remains to be done for the video system?
A: CAD integration.

22. Q: Is there a Mobile Data System device that just needs to be installed? If yes, what is the average installation time for one of these devices, and how many field assets will need the devices installed?

A: All Mobile Data Systems are currently installed; however, seven new vehicle purchases are expected in FY 21, requiring approximately one day per vehicle to remove and replace.

23. Q: Is there any software or hardware configuration to be done on individual Mobile Data System devices, and if yes, what is the nature of the configuration to be completed?

A: Yes, CAD to Vidsys direct integration and devolvement phases required. This item is at 0% completion.

24. Q: How many cameras need to be physically installed?

A: None, all security cameras have been installed.

25. Q: Are the cameras using wireless technology or hard-wired (and if hard-wired, is cabling done, and if not, how many feet of cabling needs to be installed)?

A: Both wireless and hard-wired and cabling installation will be handled by the vendor.

Task 5 – Implementation of a field unit and vessel locating system for officer safety needs and asset deployment

26. Q: How much of the research has been conducted?

A: Approximately 85%.

27. Q: Is this just a configuration exercise on a GST product or is this a custom software development project?

A: Integration of Motorola APX 8000/8500 radios (GPS enabled), vessels and vehicles.

28. Q: Task 5 specifically requests support of a “comprehensive mapping system from Geospatial Technologies”. Is this a specific technology or project? If so, can the Port please provide additional information on the specific technology and requirements for the selected consultant?

A: This is a specific project involving integration of Motorola APX 8000/8500 radios (GPS enabled), vessels and vehicles.

Task 6 – Selection and standardization of the replacement equipment for police vehicles
29. Q: What is the scope and scale of the team needed for analysis?
   A: Standard research and development followed up by weekly technology meetings comprised of officers, civilian staff, vendors and consultants

30. Q: What of the items listed in this task still remain to have standards selected?
   A: Cellular data network capabilities, mobile audio/video system (AXON), Blue Check fingerprint reader integration, electronic evidence, citation, body worn cameras (AXON), and field interview systems (Premier One).

Task 7 – Implementation of a comprehensive Range and equipment management system

31. Q: How much more configuration work remains for the Armorelink system? What has been done to date (i.e. percentage of completion to date, and stage of task process)?
   A: The system has been in place for two years and is working at optimum levels. New equipment (BWC and other devices) will be added as they become available. This task is approximately 80% complete.

Task 8 – Coordination of the Replacement of the LAPP Voice Radio System

32. Q: What is the status and percentage completion?
   A: Design is 100% complete and construction is 2% complete, with a completion date set for September 30, 2022.

Task 9 – GE Portal Project – Port Police Liaison and Consultant to COP for the POLA Wireless LTE Project

33. Q: Who is the equipment supplier being used (Motorola, Harris, etc.)?
   A: The major cellular providers.

34. Q: Is the existing fiber network the LA RICS network?
   A: No, the fiber belongs to POLA.

35. Q: What is the status and percentage completion?
   A: Fiber is 100% complete and the wireless networks are currently being enhanced.

Task 10 – Assist with the development of a Cyber Security Fusion Center to provide supply chain resilience and cyber protection in the POLA
36. **Q:** What is the status and percentage completion?
   **A:** The project is ongoing and is approximately 20% complete.

**Task 11 – Assist with the development of Cyber Programs and Technologies related to supply chain efficiencies**

37. **Q:** What is the status and percentage completion?
   **A:** Task is ongoing and is approximately 20% complete.

**Task 12 – Attend site visits, conferences, and meetings, as a liaison for the Harbor Department to examine the efficacy of integrating emerging or established technologies and operations to benefit the POLA**

38. **Q:** What is the status and percentage completion?
   **A:** Task is ongoing.
Scope of Work from Incumbent Contractor's Agreement

EXHIBIT A-1

Scope of Work

Consultant shall perform professional and expert services task items as authorized in writing on a Project Directive basis by the Chief of Public Safety and Emergency Management/Chief of Los Angeles Port Police or his designee, or by another party as specified in the individual task item contained herein, utilizing the labor rates provided in Exhibit B-1.

Definitions and Abbreviations

1. Chief of Public Safety and Emergency Management/Chief of Los Angeles Port Police (COP)
2. Timothy Riley (Consultant).
4. Project Directive (PD) – A PD shall result from a request for work by the COP or his designee, or as specified in the individual task.

Tasks

The project requirements generally described in the following tasks are to be performed by the Consultant when authorized by the COP by written PD. PDs may include a scope of work that differs from the general descriptions that follow – in those cases the PDs shall take precedence:

Task 1 – Reimplementation of a Computer Aided Dispatch System (CAD)

Consultant shall:

Continue the implementation of an enhanced Computer Aided Dispatch (CAD) system and Mobile Communications System.

Task 2 – Implementation of a Records Management System (RMS)

Consultant shall:

• Continue the implementation of an enhanced Records Management System (RMS) & Automated Report Writing System for integration into the CAD system. This RMS should be fully compliant with LAPD, State of California and FBI crime reporting requirements as per Uniform Crime Reporting & National Incident Based Reporting System.

• Implement an automated field reporting system (AFR)
Task 3 – Implementation of a 9-1-1 Public Safety Answering Point for the Port of Los Angeles managed by the LA Port Police

Consultant shall:

Coordinate the implementation of a 9-1-1 Public Safety Answering Point for the Port of Los Angeles that would direct all 9-1-1 calls within our jurisdiction to be answered directly by Port Police dispatchers, enhancing efficiency, providing direct access to 9-1-1 callers and improving response times to emergencies. The project included implementing a 9-1-1 computer telephony system, obtaining dedicated 9-1-1 circuits from AT&T and services to configure landline & wireless calls to be routed directly to Port Police dispatch.

Task 4 – Reimplementation of a Mobile Data System for all Port Police Field Assets

Consultant shall:

- Complete the implementation of a mobile data system for the Marine Unit vessels consistent with landside assets
- Complete the implementation of a mobile data system for the Motor Units consistent with other landside assets
- Implement “Reality Video” that will facilitate access to our Port security cameras from mobile devices and Mobile Data Computer. Solution was purchased but not yet installed.

Task 5 – Implementation of a field unit and vessel locating system for officer safety needs and asset deployment.

Consultant shall:

Complete the research for a field unit & vessel locating device operate in conjunction with the comprehensive mapping system from Geospatial Technologies that has the ability to display the locations of vehicles, boats & radios.

Task 6 – Relocation of Communications Equipment in the Threat Detection Center (TDC)

Consultant shall:

Coordinate the relocation of radio communications from the existing TDC located at 300 Water Street to the Port Police Headquarters
Task 7 – Selection and standardization of the replacement equipment for police vehicles

Consultant shall coordinate the selection and standardization of the following equipment and systems for police vehicles:

Enhanced Mobile Data Computers, Bluetooth, WiFi, Cellular data network capabilities, anti-virus protection, mobile audio /video system, license plate readers, Blue Check fingerprint reader integration, electronic evidence, citation and field interview systems

Task 8 – Implementation of a comprehensive Range and equipment management system

Consultant shall:

Complete the implementation of the "Armorerlink" Range & firearms management system.

Task 9 – Installation of a connection with LAPDs Local Area Network

Consultant shall:

Continue coordination of the fiber connection with LAPD to access their local area network (LAN) via Harbor Division facility & LAPP HQ.

Task 10 – Complete a Memorandum of Agreement between the Los Angeles Police Department (LAPD) and Los Angeles Port Police

Consultant shall:

Complete and continue to coordinate the implementation of Memorandum of Agreement (MOA) between the Los Angeles Police Department & Port Police for operational & administrative responsibilities including use of force investigations, criminal investigations, jurisdictional response plan & resource sharing.

Task 11 – Coordination of the Replacement of the Port Police Voice Radio System

Consultant shall:

Act as the Port Police liaison with POLA ITD on police department radio related issues including handheld & mobile radio replacements, POLA Security Officer radio replacement, new Threat Detection Center radio console installation, Marine VHF radio improvement project, Catalina Island repeater study, recommendation, approval & implementation
Task 12 – GE Portal Project-Port Police Liaison and consultant to COP for the POLA Wireless LTE Project

Consultant shall:

Act as the Port Police and public safety liaison while working with staff from ITD & Office of the Executive Director to research, develop & implement an enhanced wireless network for POLA with integration to the POLA Fiber Network for maximum throughput, performance & reliability for POLA & tenant usage.

Task 13 – Assist with the development of a Cyber Security Fusion Center to provide supply chain resilience and cyber protection in the Port of LA

Consultant shall:

Act as the Port Police liaison with Cyber Security/Fusion Center Project ensuring that Police needs & use cases are included in project as well as consulting with the COP on police & public safety issues related to the project.

Task 14- Assist with the development of Cyber Programs and Technologies related to supply chain efficiencies

Consultant shall:

Act as a liaison while working with Harbor Department, City of Los Angeles and other approved public and or private organizations at the direction of the Executive Director (or his/her designee), Deputy Director of Public Safety or Information Technology Division to research, develop, recommend and implement supply chain technologies for improved efficiency, security, resiliency, tracking, and goods movement visibility to benefit the Port of Los Angeles.

Task 15- Attend site visits, conferences, meetings, or relevant port complexes as liaison for the Harbor Department to examine the efficacy of integrating emerging or established technologies and operations to benefit the Port of Los Angeles

Consultant Shall:

At the direction of the Executive Director (or his/her designee), Deputy Director of Public safety or Information Technology Division, act as a liaison and attend site visits, conferences, meetings in a role that assists in the research, development and implementation of technology programs that benefit the Harbor Department and the Port of Los Angeles related to the examination of technologies for improved efficiency, security, resiliency, and goods movement visibility to benefit the Port of Los Angeles.
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