

FULLY EXECUTED

REGISTRATION NUMBER
AGREEMENT NUMBER 4156-6

PURCHASING AUTHORITY NUMBER
 GOES - 0690

- This Agreement is entered into between the State Agency and the Contractor named below

STATE AGENCY'S NAME	California Governor's Office of Emergency Services
CONTRACTOR'S NAME	Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm
- The term of this Agreement is: April 10, 2017, or upon California Department of Technology approval, whichever is the later, through April 9, 2020
- The maximum amount of this Agreement is:** \$0.00
Zero Dollars and Zero Cents
- The parties agree to comply with the terms and conditions of the following attachments which are by this reference made a part of the Agreement:

Appendix A – Statement of Work	49 pages
Attachment 1.0 – Contractor's Monthly Activity Report	1 page
Attachment 2.0 – Contractor's Monthly Service Level Agreement Compliance Report Turn-Key 9-1-1 CPE System	1 page
Attachment 2.1 – Contractor's Monthly Service Level Agreement Compliance Report 9-1-1 CPE Host-Remote System	1 page
Attachment 3.0 – Contractor's Sample Statement of Work Turn-Key 9-1-1 CPE System Format	3 pages
Attachment 3.1 – Contractor's Sample Statement of Work 9-1-1 CPE Host-Remote System Format	3 pages
Attachment 4.0 – Turn-Key 9-1-1 CPE System Acceptance and Authorization Checklist	5 pages
Attachment 4.1 – 9-1-1 CPE Host-Remote System Acceptance and Authorization Checklist	5 pages
Attachment 5.0 – Required Call Detail Record (CDR) Elements	14 pages
Attachment 6.0 – Call Data Record Format	10 pages
Appendix B – Budget Detail, Invoicing and Payment Provisions	2 pages
Exhibit 16 – Cost Workbook	12 pages
(*) IFB 8500-2016 in its entirety	140 pages
(*) Contractor's Final Response to IFB 8500-2016 in its entirety	224 pages
(*) Appendix C – General Provisions – Information Technology (GSPD – 401IT-09/05/2014)	12 pages


Items shown with an Asterisk (*), are hereby incorporated by reference and made part of this agreement as if attached hereto.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

**Statewide Technology Procurement
 Division Use Only**

CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)
 Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm

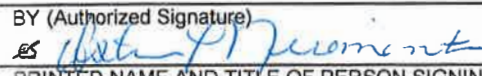
BY (Authorized Signature) 	DATE SIGNED 5.18.17
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PRINTED NAME AND TITLE OF PERSON SIGNING
 Christopher Roy, VP Business Solutions – Global Business
 ADDRESS
 208 S. Akard Street,
 Dallas, TX 75202

*Approved
 BY flors
 2 Jun 2017*

STATE OF CALIFORNIA

AGENCY NAME
 California Governor's Office of Emergency Services

BY (Authorized Signature) 	DATE SIGNED 05/31/17
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PRINTED NAME AND TITLE OF PERSON SIGNING
 Sara Stillwell, Assistant Director, Administrative Services Section
 ADDRESS
 3650 Schriever Avenue
 Mather, CA 95655

Exempt per

AWARD STIPULATION

An Award Stipulation has been placed on this Agreement, until such time that the following mandatory functional requirement has been made entirely available per the base Agreement under IFB 8500-2016:

IFB Requirement 6.4.1.6, Abandon Call Detail

In the event the system detects that a 9-1-1 emergency calling party hangs up before a Telecommunicator answers the call, the system shall identify in the System Call Status Window the abandoned call ANI and ALI information.

The system shall be PSAP programmable to provide an immediate automatic call-back of the abandoned emergency calling party. This shall be a choice, since some PSAPs may desire to call back manually. No matter what source the 9-1-1 emergency call is from, the appropriate number shall be put into the Last Number Redial of the associated Telecommunicator answering IWS, which will provide one (1)-step call-back to the abandoned call number. The last number redial function shall accommodate a minimum of 10 digits and be a valid call-back telephone number.

The system shall be tested after install to insure that emergency calls are not internally held up, after trunk seizure, before ringing at a Telecommunicator IWS. From seizure to ring at the IWS, the call shall not exceed two (2) seconds, without ACD or queuing functionality incorporated.

During the conditional award, AT&T CALIFORNIA may not sell a system in which the feature/functionality identified above has been deemed a "mandatory requirement" in a Statement of Work (SOW) prepared by a Public Safety Answering Point (PSAP) under this Agreement. However, a SOW with either 1) the functional requirement not identified in the SOW, or 2) the functional requirement deemed an "optional requirement," would permit AT&T CALIFORNIA to sell said system under this Agreement.

Once formal notification of availability has been provided to the State (Cal OES and the CA Department of Technology {CDT}) by AT&T CALIFORNIA, and validated by Cal OES and CDT), the base contract will be amended to remove this Award Stipulation in its entirety.

"Availability" in the context of this Award Stipulation shall mean the functionality has been installed and in productive use within an overall system for a paying customer external to AT&T CALIFORNIA for not less than one (1) month, in accordance with the Customer In-Use requirement identified in Section 5.8.2 of the IFB.

Fully Executed


STATE OF CALIFORNIA
DEPARTMENT OF TECHNOLOGY
STATEWIDE TECHNOLOGY PROCUREMENT
STANDARD AGREEMENT AMENDMENT
TECH 2134 (NEW 12/2018)


CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED 1 PAGES

AGREEMENT NUMBER 4156-6	AMENDMENT NUMBER 01
REGISTRATION NUMBER	

1. This Agreement is entered into between the Contracting Agency and Contractor named below:	
CONTRACTING AGENCY NAME California Governor's Office of Emergency Services (Cal OES)	
CONTRACTOR NAME Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm	
2. The term of this Agreement is:	Start Date: April 10, 2017 End Date: April 9, 2021
3. The maximum amount of this Agreement after this Amendment is: \$0.00	
4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:	
1. EXHIBIT A - TERM/PERIOD OF PERFORMANCE Cal OES hereby exercises the option to extend the period of performance, pursuant to the Statement of Work, Exhibit A; Section 1.4., Term/Period of Performance; Paragraph 2, for an additional one (1) year. The period of performance is extended from April 9, 2020 to April 9, 2021.	
2. EXHIBIT A - PROJECT REPRESENTATIVES The Cal OES project representatives for service and administrative related inquiries, pursuant to the Statement of Work, Exhibit A; Section 1.5., Project Representatives, Table 1-2 Project Representatives are hereby amended, replacing page 15 of 108 in its entirety with the revised attachment. All other terms and conditions remain the same.	

IN WITNESS THEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		Department of Technology, Statewide Technology Procurement Use Only
CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.) Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm		
CONTRACTOR AUTHORIZED SIGNATURE 	DATE SIGNED (Do not type) 1-13-2020	Samit Wangnoo Samit Wangnoo Feb 26, 2020
PRINTED NAME AND TITLE OF PERSON SIGNING Mark Roese, AVP		Feb 26, 2020
ADDRESS 2700 Watt Ave., Room 4022, Sacramento, CA 95821		Samit Wangnoo, Branch Chief, Statewide Technology Procurement, CDT

STATE OF CALIFORNIA		<input type="checkbox"/> Exempt Per:
CONTRACTING AGENCY NAME California Governor's Office of Emergency Services (Cal OES)		
CONTRACTING AGENCY AUTHORIZED SIGNATURE 	DATE SIGNED (Do not type) 1-16-2020	
PRINTED NAME AND TITLE OF PERSON SIGNING Felisha Stout, Assistant Director of Administrative Services		
CONTRACTING AGENCY ADDRESS 3650 Schriever Avenue, Mather, CA 95655		

9) After the multiple award contract expiration date, new orders shall not be issued and are prohibited.

1.5. PROJECT REPRESENTATIVES

The project representatives during the term of this Agreement will be:

Table 1-2 PROJECT REPRESENTATIVES

State: California Governor's Office of Emergency Services Name: Alicia Fuller Andrew Mattson Contract Manager Address: 601 Sequoia Pacific Blvd. Sacramento, CA 95811 Phone: (916) 657-8440 (916) 657-9459 Fax: Alicia.Fuller@caloes.ca.gov e-mail: Andrew.Mattson@caloes.ca.gov	Contractor: Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm Name: Henry Wang Address: 3707 Kings Way Room 33 Sacramento, CA 95824 3580 Orange St., Riverside, CA 92501-2845 Phone: (213) 422-1152 Fax: (714) 441-0824 e-mail: Hw3126@att.com
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Direct all contract inquiries to:

State: CA Governor's Office of Emergency Services Unit: Procurement and Logistics Services Branch Attention: Samantha Patrick Flora Karami Contracts Analyst Address: 3650 Schriever Ave Mather, CA 95655 Phone: (916) 845-8457 (916) 845-8808 Fax: (916) 845-8303 e-mail: Samantha.Patrick@caloes.ca.gov Flora.Karami@caloes.ca.gov	Contractor: Pacific Bell Telephone Company dba AT&T California, AT&T Wholesale, AT&T DataComm Attention: Henry Wang Address: 3707 Kings Way Room 33 Sacramento, CA 95824 3580 Orange St., Riverside, CA 92501-2845 Phone: (213) 422-1152 Fax: (714) 441-0824 e-mail: Hw3126@att.com
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1.6. CONTRACTOR RESPONSIBILITIES

The Contractor shall:

- 1) Ensure that installation of equipment includes all parts, labor, software and configuration required to deliver and make the system ready for use, and operational with the manufacturer's published specifications.
- 2) Provide period of performance one (1) year Warranty and four (4) years Maintenance on any system purchased prior to contract termination.
- 3) Designate a primary contact person to whom all project communications may be addressed and who has the authority to act on all aspects of the services.